



LINE Hydrogen | Privacy Policy

At LINE Hydrogen (Australia) Pty Ltd ACN 635 646 721 (**LINE Hydrogen**) we value your interest in and contribution to our activities. We also recognise and respect the privacy of your personal information and we understand the importance of managing such information properly.

This Privacy Policy provides an overview of how LINE Hydrogen protects the privacy of your personal information, your rights in relation to the personal information collected by LINE Hydrogen and the way in which LINE Hydrogen collects, holds, uses and discloses your personal information.

By providing personal information to us, you consent to our collection, use and disclosure of your personal information in accordance with this Privacy Policy and any other arrangements that apply between us. Personal information includes information or an opinion about an individual that is reasonably identifiable. For example, this may include your name, address, and contact details.

What personal information do we collect?

We may collect the following types of personal information:

- name;
- mailing or street address;
- email address;
- telephone number and other contact details;
- your device ID, device type, geo-location information, computer and connection information, statistics on page views, traffic to and from the sites, ad data, IP address and standard web log information;
- details of your enquiries, including any additional information necessary to respond to your enquiries;
- any additional information relating to you that you provide to us directly through our website or app or indirectly through your use of our website or app or online presence or through other websites or accounts from which you permit us to collect information;
- information you provide to us through online forms or - surveys; or
- any other personal information that may be required in order to facilitate your dealings with us.

We may collect these types of personal information either directly from you, or from third parties. We may collect this information when you:

- register on our website or other social applications;
- communicate with us through correspondence, chats, email, or when you share information with us from other social applications, services or websites;
- interact with our sites, services, content and advertising; or
- invest in our business or enquire as to a potential investment in our business.

In addition, when you apply for a job or position with us we may collect certain information from you (including your name, contact details, working history and relevant records checks) from any recruitment consultant, your previous employers and others who may be able to provide information to us to assist in our decision on whether or not to make you an offer of employment or engage you under a contract. This Privacy Policy does not apply to acts and practices in relation to employee records of our current and former employees, which are exempt from the Privacy Act.

Why do we collect, use and disclose personal information?

We may collect, hold, use and disclose your personal information for the following purposes:

- to enable you to access and use our website;
- to operate, protect, improve and optimise our website, business and our users' experience, such as to perform analytics, conduct research and for advertising and marketing;

- to send you service, support and administrative messages, reminders, technical notices, updates, security alerts, and information requested by you;
- to send you marketing and promotional messages and other information that may be of interest to you, including information sent by, or on behalf of, our business partners that we think you may find interesting;
- to administer rewards, surveys, contests, or other promotional activities or events sponsored or managed by us or our business partners;
- to comply with our legal obligations, resolve any disputes that we may have with any of our users, and enforce our agreements with third parties; and
- to consider your employment application.

We may also disclose your personal information to a trusted third party who also holds other information about you. This third party may combine that information in order to enable it and us to develop anonymised insights so that we can enhance the information you receive.

Do we use your personal information for direct marketing?

LINE Hydrogen may use or disclose some of the personal information collected for the purpose of direct marketing or to advise you about our activities that may be of interest to you. By submitting your personal information to us, you consent to us using your personal information for direct marketing purposes. You may request not to receive any direct marketing material from us by following the prompts on any direct marketing material sent to you or by electing to opt out by contacting us as noted in the Contact section below.

To whom do we disclose your personal information?

We may disclose personal information for the purposes described in this privacy policy to:

- our employees and related bodies corporate;
- third party suppliers and service providers (including providers for the operation of our websites and/or our business or in connection with our business activities);
- professional advisers, dealers and agents;
- our existing or potential agents, business partners or partners;
- anyone to whom our assets or businesses (or any part of them) are transferred;
- specific third parties authorised by you to receive information held by us; and/or
- other persons, including government agencies, regulatory bodies and law enforcement agencies, or as required, authorised or permitted by law.

Disclosure of personal information outside Australia

Generally, LINE Hydrogen will retain your personal information within Australia. However, on some occasions LINE Hydrogen may disclose personal information to overseas recipients to enable us to conduct our business and for other management purposes. Recipients of such disclosures are likely to be members of our located in the US, the UK, the EU, New Zealand or United Arab Emirates. LINE Hydrogen will take steps reasonable in the circumstances to ensure that the overseas entity does not breach the APPs in relation to the information or is bound by a substantially similar privacy law or scheme to the APPs unless you consent to the overseas disclosure or it is required or permitted by law.

Using our website and cookies

We may collect personal information about you when you use and access our website. While we do not use browsing information to identify you personally, we may record certain information about your use of our website, such as which pages you visit, the time and date of your visit and the internet protocol address assigned to your computer.

We may also use 'cookies' or other similar tracking technologies on our website that help us track your website usage and remember your preferences. Cookies are small files that store information on your computer, TV, mobile phone or other device. They enable the entity that put the cookie on your device to

recognise you across different websites, services, devices and/or browsing sessions. You can disable cookies through your internet browser but our websites may not work as intended for you if you do so.

We may also use cookies to enable us to collect data that may include personal information. For example, where a cookie is linked to your account, it will be considered personal information under the Privacy Act. We will handle any personal information collected by cookies in the same way that we handle all other personal information as described in this Privacy Policy.

Security

We may hold your personal information in either electronic or hard copy form. We take reasonable steps to protect your personal information from misuse, interference and loss, as well as unauthorised access, modification or disclosure and we use a number of physical, administrative, personnel and technical measures to protect your personal information.

Links

Our website may contain links to websites operated by third parties. Those links are provided for convenience and may not remain current or be maintained. Unless expressly stated otherwise, we are not responsible for the privacy practices of, or any content on, those linked websites, and have no control over or rights in those linked websites. The privacy policies that apply to those other websites may differ substantially from our Privacy Policy, so we encourage individuals to read them before using those websites.

Contact, complaints and further information

If for any reason you have questions about this Privacy Policy, any requests for access to, or correction of, your personal information, any complaints regarding the treatment of your privacy or if you would like to opt-out of any direct marketing material, please contact us at:

By Mail: **c/- Legal Department**
 LINE Hydrogen (Australia) Pty Ltd
 123 Basalt Street, Geebung QLD 4023

By Email: info@linehydrogen.com.au

We will investigate any complaints and may ask you to put your complaint in writing. We will try to respond to your written complaint within 30 days of receiving the written complaint. When this is not possible we will contact you to provide an estimate of how long it will take to handle the complaint. If you are not satisfied with our response or resolution of the complaint, you may refer the complaint to the Office of the Australian Information Commissioner.

Privacy Policy changes

We may change our Privacy Policy from time to time by publishing changes to it on our website. We encourage you to check our website periodically to ensure that you are aware of our current Privacy Policy.

Effective: March 2022